

## Raising the standard of Pressure Care in 6 months

How ValleyView Residence transformed their quality of care at speed with **LenexaCARE - A Data-driven Resident Monitoring Solution.**



ValleyView Residence is a modern residential aged care organisation based in Collie, Western Australia that provides a wide range of community services including residential aged care, home care services, disability services, and retirement living.

Operating for over 15 years, ValleyView continues its commitment to delivering sustainable, friendly, and exceptional care services to drive positive outcomes for the residents they serve.

Despite the challenges of COVID-19, ValleyView has experienced significant growth and has continued to provide best-in-class care.

However, pressure injuries remain a costly problem that has continued to arise, especially given the higher acuity of residents being cared for and ongoing staffing issues the industry has been facing.

ValleyView has been on the lookout for a streamlined, efficient, and sustainable solution against pressure injuries to ensure best-practice personalised care is provided.

After due diligence with the Lenexa Medical team, the CEO believed that the innovative LenexaCARE solution would enhance ValleyView's resident care.



*“LenexaCARE has highlighted a new approach we can apply to resident care by reducing the incidence of pressure injuries.”*

*Chief Executive Officer, ValleyView Residence*

# Next-level, personalised resident care

To strategically address the problem of pressure injuries, ValleyView found that the LenexaCARE solution offers an extensive range of benefits that significantly enhanced the quality of care for their residents.



## Controlled incidents of pressure injuries through Proactive Monitoring



The LenexaCARE solution delivers non-subjective and accurate information about resident positioning and areas of pressure in real-time, equipping staff with crucial information to enable personalised pressure injury prevention.



LenexaCARE provides timely, personalised alerts and simple reporting, allowing the ValleyView clinical team to address positioning issues quickly and effectively.

## Comfort for Bedbound Residents via Continuous Feedback



Lenexa Medical committed to consistently collecting feedback from ValleyView's staff, residents, and families to optimise the use of the system, ensuring best care is delivered.

## Compliance in enhancing Healthcare Standards



LenexaCARE acts as the second pair of eyes for ValleyView, ensuring strong compliance with International Pressure Injury and Aged Care Commission Guidelines to maximise the benefits for their residents and team members.

## Opening up the future of enhanced quality of care

ValleyView facility implemented LenexaCARE in **over 15% of the beds** in the facility to monitor a group of residents identified as being at high risk of developing pressure injuries.

ValleyView team members received training to use the LenexaCARE solution. The training was straightforward and effectively ensured that all staff understood its role in enhancing clinical care.

The system provides objective information that allows carers to make informed decisions and assessments of a resident's risk of developing a pressure injury.

**The Clinical Manager** commented: *"With LenexaCARE, we are now able to monitor the required turning of residents based on their normal movements. Instead of having a timed routine for turning to avoid pressure injuries we are able to monitor when the resident actually needs turning based on the position they may have been in for an extended period of time."*

**The CEO** also noted: *"LenexaCARE has allowed us to monitor the level of risk of a resident developing a pressure injury based on the time they are in bed, the turning regime and a number of other factors. To date we have had nobody develop pressure injury who have been on LenexaCARE."*

# Business-changing benefits within 6 months



## Improved quality of care

With LenexaCARE, ValleyView implements best practice in PI prevention and improves their overall resident care standards.



## Enhanced compliance

Real-time and continuous data assists in demonstrating compliance in supporting residents who require turning on a regular basis.



## Reduced business cost

Residents using LenexaCARE have not developed any pressure injuries, significantly saving on wound management, fostering effective staff effort and time allocation.



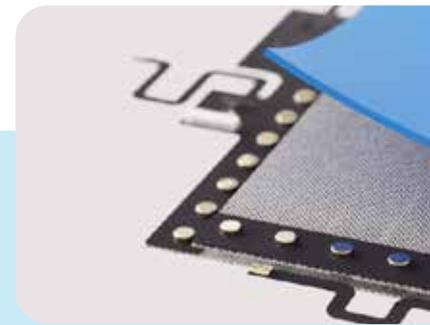
## Increased satisfaction

No recorded cases of pressure injuries foster better quality of life for residents, while team members at ValleyView are less exposed to injuries derived from unnecessary manual handling.



## Enabled proactivity

ValleyView can now actively monitor and implement strategic interventions and personalised best-practice towards pressure injuries and resident care.



## Next-level, personalised resident care

Within 6 months of deploying a real-time monitoring and repositioning alert system, **none of the residents at ValleyView Aged Care have experienced a pressure injury.**

ValleyView might still be in the early days of enhancing their care standards, but they are moving quickly and have big plans for the future with the support from the **LenexaCARE solution.**



*"LenexaCARE allows me to see when a resident is at high risk and enables us to work with the clinical and care staff to address practices to reduce this risk."*

*The Clinical Manager, ValleyView Residence*